January 22, 2013 **REGULAR SESSION #2**

TOWN OF OCEAN CITY, MARYLAND
301 N. BALTIMORE AVENUE, OCEAN CITY, MARYLAND 21842

THE HONORABLE MAYOR AND CITY COUNCIL PRESIDING

MAYOR RICHARD W. MEEHAN

COUNCIL PRESIDENT LLOYD MARTIN
COUNCIL SECRETARY MARY KNIGHT

MARGARET PILLAS
DOUGLAS CYMEK
BRENT ASHLEY
DENNIS DARE
JOSEPH MITRECIC

CALL TO ORDER

Council President Lloyd Martin called this meeting to order at 5:00 p.m. in the Council Chambers of City Hall, 301 North Baltimore Avenue, Ocean City, Maryland 21842; then, **Council Member Doug Cymek moved to convene into closed session to: (1) consult with counsel to obtain legal advice, and, (2) discuss the appointment, employment, assignment, promotion, discipline, demotion, compensation, removal, resignation or performance of employees or officials over whom it has jurisdiction; any matter that affects one or more specific individuals; seconded by Council Secretary Mary Knight. The vote was 5-1 with Council Member Pillas opposed and Council Member Mitrecic out of the room.**

PRAYER AND PLEDGE

City Clerk Kelly Allmond led the prayer, and Council Member Doug Cymek led the Pledge of Allegiance.

REPORT ON CLOSED SESSIONS

Council President Lloyd Martin reopened the meeting at 6:00 p.m. and reported the following:

A. A closed session was held on Thursday, January 17, 2013 at 1:00 p.m. to discuss legal and personnel matters. Persons present were Mayor Rick Meehan, Council President Lloyd Martin, Council Secretary Mary Knight, Council Members Margaret Pillas, Doug Cymek, Brent Ashley, Dennis Dare, Joe Mitrecic, City Manager David Recor, City Solicitor Guy Ayres, Executive Office Associate Diana Chavis and Leonard Matarese and James Gabbard of the ICMA Center for Public Safety Management. He reported that the vote to close the meeting was unanimous.

B. A closed session was held this evening at 5:00 p.m. to (1) consult with counsel to obtain legal advice, and (2) discuss the appointment, employment, assignment, promotion, discipline, demotion, compensation, removal, resignation or performance of employees or officials over whom it has jurisdiction; any matter that affects one or more specific individuals. Persons present were Mayor Rick Meehan, Council President Lloyd Martin, Council Secretary Mary Knight, Council Members Margaret Pillas, Doug Cymek, Brent Ashley, Dennis Dare, Joe Mitrecic, City Manager David Recor, City Solicitor Guy Ayres, Special Events Manager John Sullivan, Cliff Sutherland, Kathy Micheal, Rebekah Jones and Mike Alexander of OC Jams, LLC, Private Events Coordinator Lisa Mitchell, and Executive Office Associate Diana Chavis. The vote to close the meeting was unanimous.

Council Secretary Knight moved to approve the OC Bikefest Memorandum of Understanding with OC Jams; seconded by Council Member Doug Cymek. The vote was unanimous.

REPORT FROM CITY MANAGER ON UPCOMING WORK SESSION

City Manager David Recor advised that the following items are scheduled for discussion in the January 29, 2012 work session:

1) Report on Closed Session – Tuesday, January 29, 2012 – 11:00 a.m. – Legal, Contractual and Collective Bargaining Matters
2) Bid Opening – Boardwalk Variable Message Signs
3) Police Department End-of-Year Report - presented by: Acting Chief/Captain Kevin Kirstein
4) TAB Update - presented by: Greg Shockley, Chairman
5) Bid Award Recommendations for Beach Equipment Franchise - presented by: Kelly Allmond, City Clerk

APPROVAL OF MINUTES

The following minutes were approved as presented:

A. Regular Session #1 dated January 7, 2013
B. Work Session dated January 15, 2013

UNFINISHED BUSINESS

Continued Discussion of Funding for Ornamental Lighting on St. Louis Avenue - presented by: Hal Adkins, Public Works Director

Council Member Dennis Dare moved to proceed with the Phase I installation of LED decorative lighting using a $75,000.00 OCDC Grant, and, earmark $79,028.00 of the St. Louis Avenue bond fund for installation costs; seconded by Council Secretary Knight. The vote was 5-2 with Council Members Ashley and Pillas opposed.

NEW BUSINESS

Atlantic General Hospital Annual Update - presented by: Michael Franklin, President/CEO (see Attachment A)

ITEMS REFERRED TO AND PRESENTATIONS FROM THE CITY SOLICITOR

City Solicitor Guy Ayres presented the First Reading – Ordinance 2013-1 to Amend Chapter 30, Entitled Environment (allows a rental license/noise permit resident agent to reside in the State of Maryland within 30 miles of Ocean City) **Council Member Mitrecic moved to approve the first reading of Ordinance 2013-1; seconded by Council Secretary Knight. The vote was unanimous.**

ITEMS REFERRED TO AND PRESENTATIONS FROM THE CITY MANAGER AND DEPARTMENT HEADS

A. Bid Award Recommendations for Inlet and Bayside Boardwalk Repairs and Lumber - presented by: Terence McGean, City Engineer

   Council Member Brent Ashley moved to contract with the lowest bidders - Rehak Contracting for $229,090.00 for labor, and, Long Life Treated Wood for $52,454.27; seconded by Council Member Doug Cymek. The vote was unanimous.

B. Bid Award Recommendation for Inlet Parking Lot Controls - presented by: Terence McGean, City Engineer

   Council Member Mitrecic moved to contract with CTR Systems Parking to include the roving cashers and excluding the electric vehicle charging stations; seconded by Council Secretary Knight. The vote was unanimous.

C. Request Permission to Solicit Bids for Boardwalk Variable Message Signs - presented by: Terence McGean, City Engineer

   Council Member Doug Cymek moved to approve; seconded by Council Member Mitrecic. The vote was unanimous.

D. Request Permission to Sole Source Purchase 30 CF-53 Toughbooks - presented by: Terence McGean, City Engineer

Council Member Doug Cymek moved to approve the purchase of 30 Toughbooks from the Breckford Corporation for $85,800.00; seconded by Council Member Mitrecic. The vote was unanimous.

COMMENTS FROM CITIZENS – 5 MINUTE TIME LIMIT

Al Wendling spoke about the Senior Center food and his opposition to the Somerset Street Bus stop expansion.

Shane Warren spoke about the Somerset Street Bus stop expansion.

Thomas Hoffman spoke about the 79th Street End reparations, pruning branches, clearing sidewalks, and loose cable wires on certain wooden utility poles.

Ocean City Development Director Glen Irwin clarified that the OCDC did not request a bus shelter on Somerset Street.

Greg DeMarco commended Joe Groves for his contributions to the Citizens for Ocean City, and, he thanked Mayor Rick Meehan for his leadership after City Manager Dare's dismissal.

COMMENTS FROM CITY MANAGER

None

COMMENTS FROM THE MAYOR AND CITY COUNCIL

Council Member Dennis Dare said he received complaints about overgrown tree branches and shrubbery blocking sidewalks. City Manager Recor said he will follow up on this matter.

ADJOURNMENT

Council Member Joe Mitrecic moved to adjourn at 7:59 p.m.; seconded by Council Member Margaret Pillas. The vote was unanimous.

Approved by the Mayor and Council on 2.19.13
Guy L. Allmond

Atlantic General Hospital & Health System

To create a coordinated care delivery system that will provide access to quality care, personalized service and education to improve individual and community health.

The Cost of Care

for Fiscal Year 2012
(July 2011 – June 2012)

We Billed	
[illegible]	$111,639,530
Reductions from Billed Services	
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
Total reductions	$24,058,631
Revenue Received	
[illegible]	[illegible]
[illegible]	[illegible]
Total Revenue	$87,493,927
Expenses incurred to render services to our patients	
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
Total cost to render services	$87,083,904
Net Income/Loss	
[illegible]	$410,024
Non-operating Revenue	
[illegible]	$1,046,095
Net Revenue	
[illegible]	$1,456,119

State Assessments

	FY 11	FY12
• **MHIP** Maryland Health Insurance Plan	$720,106	$ 764,926
• **HCCF** Healthcare Coverage Fund	$849,134	$ 828,174
• **BPW (HSCRC)** Board of Public Works (HSCRC)	$1,483,352	$ 2,142,700
• **BPW** Board of Public Works	$795,516	$ 357,300
• **NSP II** Nurse Support Program II	$25,944	$ 85,900

The Cost of Care

FY11	
We Billed:	$104,118,669
We Received:	$83,029,734
Cost of Care:	$82,889,886
Operating Margin:	$139,848
Community Support:	$1,647,548
Total Margin:	$1,787,396
(State Assessment:	$3,874,052)

FY12	
We Billed:	$111,639,530
We Received:	$87,493,927
Cost of Care:	$87,083,904
Operating Margin:	$410,024
Community Support:	$1,046,095
Total Margin:	$1,456,119
(State Assessment:	$5,156,332)

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Observation Unit

Established with elimination of one-day stays
Allows attending physician time to perform diagnostic tests to determine need for admission vs. discharge

- Reimbursement for care is less than for the admitted patient.
- Medicare patients are responsible for cost of self-administered medications during their stay.
- Does not count toward Medicare three-day stay for coverage of rehabilitation services.

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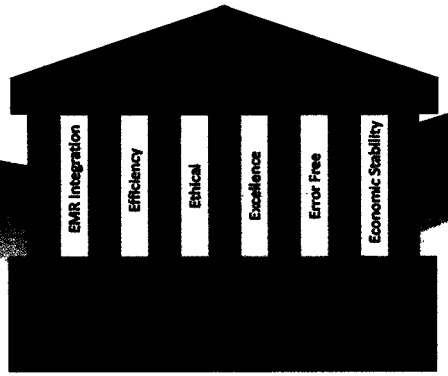
"E" Strategy 2011 - 2015



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2012 Strategic Initiatives

- **Center for Joint Surgery**
  Road toward Center of Excellence
  - Hired clinical director
  - Adopted strategic plan to improve patient navigation and track satisfaction/outcome data
- **Triage Space for the ED**
  Converted 2 registration rooms to triage rooms and existing triage room to protocol room to improve throughput, added pneumatic tube system for laboratory tests
  - 90% of visits in 2012 met the 30 Minute ER Promise.

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Facility Improvement

East Entry Redesign
- Improved access to entrance
- Improved patient and visitor safety

Renovation of Patient Rooms
- Aesthetic updates
- Installation of care.connection units
- Fixture reconfiguration to improve patient safety and comfort

Main Lobby Renovation
- Placement of front desk closer to entrance
- Updated lighting and furnishings

Cafeteria Renovation
- Increased square footage for additional seating
- Includes outdoor seating area
- Accommodates dietary and café service improvement

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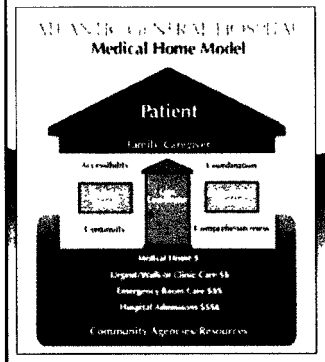
Patient-Centered Medical Home



Achieved NCQA Level 2 Recognition for Berlin Primary Care & Townsend Medical Center locations in Oct. 2012

Received $1.1 million federal grant in July 2012 from CMS to expand PCMH to Health System PCP offices for Medicare patients

- Recruitment of a care coordination team underway
- Funding also includes purchase of 12 computers for Faith-Based Medical Home partners

eStrategy Continues...

PERKS project kicked off in February 2012

- **Hospital go-live scheduled for February 2013**
- **Will eventually connect patients' records in all hospital departments and AGHS locations**
- **Patient Portal will be launched in 2nd quarter 2013**

eStrategy Continues...

Meaningful Use Milestones

Achieved CMS Stage 1 Meaningful Use for physicians in our Health System – Spring /Summer 2012

Achieved CMS Stage 1 Meaningful Use for AGH – October 2012

- **Resulted in over $2 million in incentives that can be re-invested in IT initiatives**

eStrategy Continues...

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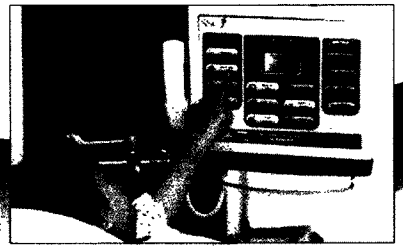

- **Decreased noise**
- **Improved patient satisfaction**
- **Increased patient safety**

Personal units installed in each patient room October 2012 in conjunction with room redesigns

Connection with PERKS upon project go-live

eStrategy Continues...

Wireless phones provided to nursing staff – October 2012
- Connection to telemetry
- Nurse call
- Text capability
- Scanners for those giving meds

Additional cardiac monitoring capabilities – October 2012

Introduction of Smart Pumps – coming in February 2013
- Increases safety in medication administration

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Our Focus on Quality

- **MHAC Scaling for FY13**

  HSCRC increased rates for AGH due to low incidence of potentially preventable conditions (PPCs) among inpatients during FY12
  - will result in $438,422 in additional revenue

- **AGH had lowest percentage of PPCs of all hospitals in state of Maryland**

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Physician Recruitment

for Fiscal Year 2012
(July 2011 – June 2012)

Joining us in November:

Rabindra Paul, MD
Medical Oncologist and Hematologist

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Electronic Access

Mobile site for AGH launched June 2012

Features:
- Our Locations
- Physician Locator
- AGH Careers
- Events
- Bill Pay
- Donate Now
- Wait Times

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Looking Ahead:

Creating Healthy Communities

Community Health Needs Assessment (CHNA)

1. Collecting data regarding health needs of the community
   - Conducting community surveys
   - Analyzing census and demographic data
   - Collaborating with community partners
2. Sharing this data with community partners and residents: www.atlanticgeneral.org/creatinghealthycommunities
3. Developing plans to address these needs and implementing them

Looking Ahead:

Fiscal 2013 Strategic Initiatives

- **Expanding Services in the Southern Delaware Market**
- **Vascular Access Center of Excellence**
- **Improved Wide Area Network Connectivity**

Atlantic General Hospital & Health System

Our Vision:

To be the leader in caring for people and advancing health for the residents of and visitors to our community.