

Ocean City Transportation

Passenger Restrictions & Helpful Tips

In a friendly manner, and with safety as our primary goal, Ocean City Transportation is committed to providing an efficient public transportation system to the residents and vacationers of Ocean City without incident, accident, or inconsistency. To ensure safety and comfort for all, please obey all passenger restrictions and use our helpful tips.

Passenger Restrictions

Refusal by a passenger to comply with any of the following restrictions can result in immediate removal from the vehicle, temporary or permanent suspension of riding privileges and intervention by Local, State or Federal Law Enforcement Authorities.

- No pets, eating, drinking, open containers, smoking, or weapons are permitted in transit authority vehicles.
- Behavior that intends to, or results in, theft of service (fare evasion) or damage to transit authority property.
- Delaying, preventing, or stopping the operation of a transit authority vehicle.
- Behavior or language that is obscene, threatening, violent, hazardous, disruptive, or inciting.
- Passengers must remain behind the line at the front of the isle way while the transit vehicle is in motion.
- Use of sound generating devices are only permitted with use of ear/head phones in transit authority vehicles.
- Possession of explosive, combustible, or other flammable substances such as gasoline, kerosene, or propane is prohibited in transit authority vehicles.

Helpful Tips for our Passengers

- Transit Operators are required to pick up and discharge passengers only at designated stops.
- Remain a safe distance away from the curb and roadway. Do not sit, lay, or stand on the curb or in the roadway.
- Exact fare is required. Display correct fare amount to the Operator upon boarding. Operators are not permitted to make change or handle fares. A ride-all-day pass is required to be issued to each paying passenger, or, if the passenger declines the pass, to be inserted into the fare box.
- All transit authority vehicles are equipped with accessible lifts or ramps. Portable oxygen and trained service animals are permitted on all transit authority vehicles. If needed, request Operator assistance when boarding or discharging. Upon notification, Ocean City Transportation will consider requests for reasonable modifications to its existing Americans with Disability Act (ADA) service policies or practices in order to ensure accessible services. Please contact 410-723-1606 to make a request.
- Front seats are designated for Senior Citizens and Disabled Persons. If requested, make designated seats available for use.
- Watch your step when boarding. Hold on to handrails when walking, standing, or boarding the vehicle.
- When standing-room-only exists, move to the rear of the vehicle after boarding to allow additional passengers to board at the front.
- Follow Operator instructions at all times and listen for stop announcements. If you miss your stop, or if there is an emergency, inform the Operator and follow their instructions.
- Vehicle isleways must remain clear of obstructions at all times. Place belongings on your lap or under seating.
- Do not play on the vehicle. Disorderly conduct can lead to unintended injuries and removal from the vehicle.
- Pull the cord above window to signal the Operator to stop at the next designated bus stop.
- Use the rear door to exit the vehicle. Watch your step and hold on to the railing when exiting.
- When crossing the street only use marked crosswalks, preferably at signaled intersections.
- Should an incident or accident occur be prepared to report details including the date, time, location, and vehicle number.

For additional information concerning Ocean City Transportation policies, transit services, schedules, and fares, or to report an incident, call 410-723-1606 or visit the Ocean City Public Works Transportation webpage at www.oceancitymd.gov.

Ocean City Transportation (OCT) is committed to ensuring that no person is excluded from participation in or denied the benefits of its transit services on the basis of race, color or national origin, as protected by the Title VI of the Civil Rights Act of 1964. If you believe you have been subjected to discrimination based on your race, color, or national origin, you may file a complaint up to 180 days from the date of the alleged incident.

To file a complaint, or for additional information on OCT's nondiscrimination policies and procedures, contact:
Ocean City Transportation, Transit Manager, at 204 65th Street, Building E, Ocean City, MD 21842.