


Ocean City Fire Department
FIRE CHIEF'S GENERAL ORDER

FCGO: 22-001

Wednesday, January 19, 2022

TO	ALL OCFD Personnel
FROM	Fire Chief Richard R. Bowers, Jr. 
SUBJECT	STAFFING & DEPLOYMENT OBJECTIVES

Effective immediately, the Ocean City Fire Department will adopt the below staffing and deployment objectives outlined in section 4.3 of NFPA 1720, 2020 ed. in order to evaluate the response of necessary personnel and apparatus for the successful response and mitigation of emergency incidents throughout the department's service area.

Staffing & Response Time Objectives (NFPA 1720, 2020: 4.3.3)

Demand Zone	Demographics	Minimum Staff to Respond (Includes OCFD & Mutual Aid)	Response Time (minutes from dispatch to on-scene time)	Meets Objective (%)
Urban Area (OC)	>1000ppl/sq mi	15	9	90
Suburban Area (West OC)	500-1000ppl/sq mi	10	10	80
To be documented by IC to dispatch at 1st 10-min PAR, and noted by IC in Red Alert NFIRS Report checkbox				

*Pop. Density: OC-1534ppl/sq mi, WOC 822ppl/sq mi, US Census estimate

Turnout Time Benchmarks (NFPA 1720, 2020: 4.3.3)

Assignments	Fire/Special Operations	EMS
Staffed Stations (Career & VFC Duty Crews)	90 seconds, 90% time	60 seconds, 90% time
Volunteer Staffing (Station 5 without in-station crew)	6 min, 90% time	N/A
Minimum Engine/Truck qualified staffing required: 1 Driver/Operator, 2 SCBA Firefighters. May be comprised of on-air/on-scene personnel with approval of Chief Officer.		
To be documented by dispatch in CAD based on Unit Dispatch/Unit Responding time stamps		

Fire Attack Benchmark (NFPA 1720, 2020: 4.3.4, 4.6.1)

Initial fire attack commenced after arrival of necessary resources (1 engine/3 personnel min)	Within 2 minutes, 90% of time
To be documented by IC to dispatch, and noted by IC in Red Alert NFIRS Report Narrative	

Incident Commanders are responsible for relaying to dispatch over the radio the staffing count at 10-min PAR and the initiation of fire attack for all fire incidents (Structure Fires, House Fires, Boat/Vehicle Fires), and documenting the same in their NFIRS Fire Report Narrative upon conclusion of the incident.

On a quarterly basis (Jan, April, July, Oct), the Career Division Assistant Chief will complete and provide a summary report of the preceding quarter to the Fire Chief and Command Staff for the objectives and statistics noted above. All Chief Officers will be responsible for providing recommendations for service improvements, with critical attention given to unmet benchmarks.

Separate SOPs/FCGOs will be developed and/or revised to provide the response guidelines necessary to meet the above objectives.