

Vincent Frillici, Public Policy Airbnb, Inc. 888 Brannan Street San Francisco, CA 94103

June 26, 2024

Chief Ross C. Buzzuro
Chief of Police
Ocean City Police Department (OCPD)
6501 Coastal Highway
Ocean City, Maryland 21842

Dear Chief Buzzuro,

As travelers visit the Town of Ocean City for Fourth of July, I am writing to you today to share Airbnb's efforts to deter disruptive parties on our platform over this holiday weekend and to make sure you have the resources to get in touch with us should you need to. While disruptive parties are rare on Airbnb, we are bringing in dedicated machine learning anti-party technology across the US for the Fourth of July weekend to promote safe and responsible stays.

Here is more on what we are doing:

- Over the Fourth of July weekend there will be restrictions on certain 1-night and 2-night reservations for entire home listings in the United States. This holiday anti-party system impacts bookings identified as potentially higher-risk, and complements our other <u>party prevention systems</u>.
- The system looks at a range of factors, which include the type of listing being booked, the duration of the stay, the distance to the listing from the guest's location and whether the booking is last minute, among many more signals, to determine whether a booking should be blocked.
- Guests who book local reservations will be required to attest that they understand Airbnb bans parties, and that they may be subject to suspension or removal from the platform if they break this rule.



- Last year, Airbnb deployed similar initiatives for Memorial Day and Fourth of July, and approximately 67,500 people across the US were deterred from booking entire home listings over those weekends as a result. Specifically across Maryland, over 700 people were deterred from booking an entire home listing over the Memorial and Fourth of July weekends in 2023.
- We continue to ban disruptive parties year round in our listings and will be prepared to take quick action if we receive a report of a party in progress.
- We also continue to promote our 24/7 <u>Neighborhood Support Line</u> so that neighbors can get in touch with us directly to report concerns with a home they believe is listed on Airbnb, such as a party or other public nuisance.
- You can read more about our restrictions over Memorial Day and Fourth of July weekends here.

The resources we have in place to assist you:

- <u>Law Enforcement Portal</u>: provides a secure and streamlined channel for law enforcement to submit legal requests for information from Airbnb.
 - We recommend having your officers register with our portal in advance so that communication with Airbnb can happen quickly.
 - Law enforcement entities may then submit a Law Enforcement Request directly through the Airbnb Law Enforcement Portal. Here are the guidelines.

With these steps and resources, we look forward to promoting a safe summer for everyone. We would be happy to brief you and your team further on how to get in touch with us and submit law enforcement requests. Please let us know if that would be helpful.

Sincerely,

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