

# Ocean City Transportation

## Passenger Restrictions & Helpful Tips

In a friendly manner, and with safety as our primary goal, Ocean City Transportation is committed to providing an efficient public transportation system to the residents and vacationers of Ocean City without incident, accident, or inconsistency. To ensure safety and comfort for all, please obey all passenger restrictions and use our helpful tips.

### Passenger Restrictions

Refusal by a passenger to comply with any of the following restrictions can result in immediate removal from the vehicle, temporary or permanent suspension of riding privileges and intervention by Local, State or Federal Law Enforcement Authorities.

- No smoking, drinking, eating or open containers in transit authority vehicles.
- Behavior that intends to, or results in, theft of service (fare evasion) or damage to transit authority property.
- Delaying, preventing or stopping the operation of a transit authority vehicle.
- Behavior or language that is disruptive, obscene, threatening, violent, hazardous, inciting or insulting.
- Passengers are required to remain behind the line at the front of the transit vehicle while in motion.
- Use of sound generating devices are only permitted with use of ear/head phones.
- Possession of explosive, flammable liquid, combustible material or other dangerous substances such as gasoline, kerosene or propane is prohibited on transit authority vehicles.

### Helpful Tips for our Passengers

- Posting of signs, advertisements or notices on bus shelters is prohibited.
- Smoking or Vaping within 15 feet of bus shelters is prohibited.
- Only trained Service Dogs are permitted on Transit Vehicles. All other animals, including emotional support animals, are prohibited.
- Transit Operators are required to pick up and discharge passengers only at designated stops.
- Remain a safe distance away from the curb and roadway. Do not sit, lay or stand on the curb or in the roadway.
- Exact fare is required. Operators are not permitted to handle fares or make change. Display correct fare amount to Operator upon boarding.
- For safety and security purposes transit vehicles are equipped with visual and audio recording devices.
- Transit vehicles are equipped with lift devices. If needed, request Operator assistance when boarding or discharging.
- Front seats are designated for Senior Citizens and Disabled Persons. If requested, make designated seats available for use.
- Hold on to handrails when boarding, discharging, walking, or standing in the vehicle.
- When standing-room-only exists on the vehicle, move to the rear after boarding to allow additional passengers to board at the front.
- Follow Operator instructions at all times and listen for Operator announcements.
- Vehicle isleways must remain clear of obstructions at all times. Secure belongings on your lap or under seating.
- Do not play on the vehicle. Disorderly conduct can lead to unintended injuries and removal from the vehicle.
- Pull the cord above window to signal the Operator to stop at the next designated bus stop.
- Use the rear door, hold on to the railing and watch your step when exiting. Remain on the sidewalk until the vehicle pulls away. When crossing the street only use marked crosswalks, preferably at signaled intersections.

For additional information regarding Ocean City Transportation policies, transit services, schedules, fares, employment opportunities, or to report an incident, call 410-723-1606 or visit the Ocean City Public Works Transportation webpage at [www.oceancitymd.gov](http://www.oceancitymd.gov).

Ocean City Transportation (OCT) is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its transit services on the basis of race, color or national origin, as protected by the Title VI of the Civil Rights Act of 1964. If you believe you have been subjected to discrimination based on your race, color, or national origin, you may file a complaint up to 180 days from the date of the alleged incident. To file a complaint, or for additional information on OCT's nondiscrimination policies and procedures, contact: Transit Manager, Ocean City Transportation, 204 65<sup>th</sup> Street, Building E, Ocean City, MD 21842.