

Ocean City Transportation

Passenger Restrictions & Helpful Tips

Our mission is to provide transportation which is safe, convenient, affordable, reliable, and friendly to the residents, visitors, and those who work or do business in the Town of Ocean City, Maryland. To help us achieve this mission, please keep the below restrictions and helpful tips in mind when using our bus system.

Passenger Restrictions

Refusal to comply with any of the following restrictions may result in removal from a transit vehicle, temporary or permanent suspension of riding privileges, and/or intervention by law enforcement.

- Smoking or vaping is not allowed in any of our transit vehicle, nor within fifteen feet of any of our bus shelters, nor at any of our bus terminals.
- Passengers may not ride while forward of the white or yellow indicated "Standee Line".
- Posting of signs, advertisements, or notices in buses, on bus shelters, and at transit stations is prohibited.
- Use of sound-generating devices is only permitted with the use of ear buds or headphones.
- Food and beverage containers must remain closed at all times while aboard.
- Alcohol may only be brought aboard in sealed containers, which must remain sealed for the entire trip.
- Bicycles, e-bicycles, and e-scooters (aside from those used for mobility by persons with disabilities) may not be brought on board.
- Hazardous materials such as gasoline, kerosene, propane, car batteries, and any other flammable or explosive materials are not permitted aboard.
- A Service Animal (trained to perform a task to benefit a person with a disability) may be brought aboard. No other animal, including those for emotional support, are permitted.
- Passengers must board via the front door only, unless directed otherwise.
- Any attempt to evade fare payment or damage Ocean City Transportation property will result in immediate removal from the vehicle and possible further corrective action.
- Any behavior which is disruptive of safe transit operations, disorderly, obscene, insulting, inciteful, dangerous, threatening, or violent will result in immediate removal from the vehicle and possible further corrective action.

Helpful Tips for our Passengers

- Drivers are required to pick up and discharge passengers only at designated locations. Aside from our Transit Station buildings, all designated stops are marked with "Bus Stop" signs.
- Our "OCMD Beach Bus App" may be used to obtain information on the next arriving bus.
- Passengers should remain a safe distance from the roadway and curb while waiting.
- For safety and security, all buses are equipped with video and audio recording devices.
- Ocean City Transportation vehicles are equipped with lift devices. Alert the driver if a passenger needs to use the lift to board or disembark.
- Passengers must fully unfold all bus tickets and/or currency to show the driver when boarding.
- Drivers cannot handle currency or make change for fare payment. Once seen by the driver, passengers should place their fare payment directly into the farebox.
- Aisleways must remain unobstructed at all times. Secure belongings under seats or on your lap.
- Strollers must be fully folded/collapsed, and held securely when riding.
- Front seats are designated for use by senior citizens and persons with disabilities. If requested, make these seats available for their use.
- If no seats are available, move towards the rear to allow additional riders space to board.
- When standing, hold firmly onto rails and/or stanchions, and always be ready in case the driver must brake suddenly to avoid collision.
- Listen for driver announcements and follow all instructions given by the driver.
- Pull the cord above the window to signal the driver to stop at the next designated stop.
- When exiting, use the rear door, and hold onto the railing while stepping off of the bus. Remain on the sidewalk until after the bus leaves. Cross streets ONLY using marked crosswalks.

Ocean City Transportation (OCT) is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its transit services on the basis of race, color or national origin, as protected by Title VI of the Civil Rights Act of 1964. If you believe you have been subjected to discrimination based on your race, color, or national origin, you may file a complaint up to 180 days from the date of the alleged incident. To file a complaint, or for additional information on OCT's nondiscrimination policies and procedures, contact: Transportation Manager, Ocean City Transportation, 224 65th Street, Ocean City, MD 21842.